



Zoe Sinclair <zoe@ambiente-tapas.co.uk>

Re: Light Pollution

1 message

Ray Price <ruggedworld@me.com>
To: Zoe Plummer <zoe@ambiente-tapas.co.uk>

17 August 2018 at 20:44

Hi Zoe,

Thank you for your response and the action taken. Had this been a one-off occasion I would not have bothered you with it.

I am happy to bring things to your attention in a hope that they would be dealt with quickly and simply. Unfortunately I haven't had much success with this approach. I gave you some feedback in my email 3 June regarding light pollution and the late night disposal of rubbish, you chose not to respond. In my email 14 July I raised with you the issue of noise generated from within the building which your duty manager disagreed with. To date I have yet to be convinced that these issues have been dealt with satisfactory. So yes, I have made it quiet clear it is not my job to monitor your activities because being neighbourly hasn't work for me. Optimistically, given your comments, I am agreeable to trying your suggested approach again.

Regards,

Ray

On 17 Aug 2018, at 14:04, Zoe Plummer <zoe@ambiente-tapas.co.uk> wrote:

Hi Ray

I have now investigated this and it has come to light that the duty manager failed to turn the lights out last night and for this we apologise.

I am assured that this is a one off occurrence and Paul has also assured me that better use will be made of the blind in the first floor stock room.

The lights should be turned off daily as the staff leave the premises and action will be taken against any Duty Manager that fails to do this in the future. However please be aware that the premises are cleaned outside opening hours by a contractor. It is normal therefore for the ground floor light and stair light to be on for up to 2 hours any time between 11pm and 7am on a daily basis.

The use of internal lights is not governed by our licence but we will of course try and take reasonable measures to be neighbourly. You have made it quite clear in the past that it is not your job to monitor our activities but I would like to use this as a point in case that if you do bring things to our attention they can be dealt with quickly and simply.

Regards

Zoe

On 17 August 2018 at 07:21, Ray Price <ruggedworld@me.com> wrote:

Hi Zoe,

I mentioned to you in June the light pollution emitting from your premises.

It is still a problem for us and one which our own black out curtains continue to struggle with.

This is your premises at 3am this morning. It's the same every night. I'm not sure why your staff are so reluctant to turn the lights off and waste your money but it would help us if you could encourage them otherwise.

Regards,

Ray

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Zoe Plummer
Ambiente Tapas Limited

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